

MAERSK HONAM FIRE

CUSTOMER ADVISORY

17 May 2018

To our customers with cargo on board “Maersk Honam” voyage 806W

Dear Customers,

The MAERSK HONAM’s berthing is currently confirmed for 22 May and the discharging operations of all sound containers will be undertaken immediately by MSC MEDITERRANEAN SHIPPING COMPANY SA (“MSC”).

In consideration of the important geographical deviation provoked by the salvage operations and of the consecutive extra handling/storage costs that will accrue at port of refuge, MSC will unfortunately not be in position to carry your cargo to destination without collecting additional charges.

We are therefore requesting an amount of 750 USD per 20’ / 1250 USD per 40’. This amount is destined to cover all additional transshipment, storage and on-carriage costs MSC will face as the result of this regrettable casualty.

We are profoundly sorry for these additional costs which are imposed on us by the situation.

If you do not accept these terms, the voyage of your cargo will be deemed terminated at Jebel Ali in accordance with *clause 19. MATTERS ADVERSELY AFFECTING CARRIER'S PERFORMANCE* and your cargo will be handed back to your local representatives under the double prerequisite that a) the original Bills of Lading have been returned to us duly endorsed, and b) your shipment has been released from General Average/Salvage, and will be subject to payment of storage and demurrage as per our tariff.

Please confirm your decision by **24 May 2018 – (18h00 GMT)** using the following email address:

CH001-honam.incident@msc.com

If MSC does not receive confirmation of your decision before the deadline, termination of voyage will be acted.

Our teams are at your entire disposal in case of need.

MSC Mediterranean Shipping Company S.A.